



“DISCOVER A
DIFFERENT WORLD”

Booking Form



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WORLD ODYSSEY LIMITED BOOKING CONDITIONS

The following Booking Conditions were published in November 1999 and the holidays referred to are operated by World Odyssey Limited which is registered in England and Wales under Company No. 3713724 and whose registered office is at 5 Claremont Bank, Shrewsbury, Shropshire SY1 1RW. In these Booking Conditions 'we', 'us' and 'our' means World Odyssey Limited. Unless stated otherwise 'you' and 'your' means all persons named on the Booking Form (including anyone who is added or substituted at a later stage).

Please read the following conditions carefully, as these will form part of your contract with us.

1) The contract

Bookings are made with World Odyssey Limited who hold a fully bonded Air Travel Organisation License (ATOL 5345). You agree that the person who signs our Booking Form does so on behalf of all persons included upon it.

2) Booking your holiday

a) In order to secure your holiday you should fill in our Booking Form in full and then send it to us with a deposit of £200 per person. Certain holidays may be subject to a higher deposit in which case you will be notified at the time of booking. All insurance premiums must be paid in full at the time of booking. If you are booking within 8 weeks of departure then full payment is required at the time of booking. Subject to availability we will confirm acceptance of your booking in writing by issuing a Confirmation Invoice and accompanying letter. At this stage a binding contract comes into existence between you and us. You and we will then be bound by the Booking Conditions set out here. If for any reason we do not accept your booking, any payment you have made to us will be refunded.

b) The deposit acts as part payment towards the total holiday cost and the balance must be paid by the date stated on the invoice. If the balance has not been paid by the specified date then we reserve the right to treat the holiday as cancelled by you and apply cancellation charges as set out in Section 3(b).

c) If you have any special requests then these should be set out on the Booking Form or made in writing as soon as possible. We will attempt to arrange all reasonable special requests but cannot guarantee that any will be and we will not be held liable if any special request is not met.

d) All correspondence will be sent to the address on the Booking Form unless you specify otherwise. If you request that correspondence be sent to a business address then a residential address will also be required by us for emergency and security reasons.

3) Amendments and cancellations by you

a) Alterations by you
Should you wish to make any amendment to your booking then this should be requested in writing by the signatory on the Booking Form no later than 21 days before the date of departure and sent to us with a cheque for £30.00 per person which is to cover administration costs. Should we incur further communication charges or other expenses as a result of the amendment request then you will be liable for these as well. We will make every effort to ensure that the booking is changed; however the above charges will be made whether or not we are successful in confirming the amendment. If an amendment can be made you will also be responsible for all costs and charges incurred or imposed by any of our suppliers. Please note that airlines treat any amendments made after tickets have been issued (or sometimes earlier depending on the ticket type) as a cancellation of the original booking which results in 100% cancellation charges and the need to have to pay for the flight again.

b) Cancellations by you
If you or any member of your party wish to cancel your holiday the person who signed the Booking Form must write to us at 32 Sarsome Walk, Worcester WR1 2DT. Cancellations are effective from the day they are received by us in writing and therefore recorded delivery is strongly recommended. The following cancellation charges will be payable:

Period before departure that written cancellation notification was received

Period before departure that written cancellation notification was received	Cancellation charge shown as percentage of total holiday price (per person) *
Up to 57 days prior	Loss of deposit only
56-40 days prior	40%
39-25 days prior	60%
24-15 days prior	80%
14 days to date of departure or after	100%

*Total holiday price excludes insurance premiums and any amendment charges which are not refundable in the event of your cancellation.

Depending on the reason for cancellation you may be able to reclaim the above cancellation charges (less any applicable excess) from your insurance company under the terms of your travel insurance policy. You must pay the charges first.

c) You may substitute party members or transfer your booking to other people (suggested by you) at any time providing that you give us at least 21 days notice in writing with full details of the original and replacement individuals, that we are happy with the alternative people whom you propose and that you pay the costs and charges (including the administration fee of £30.00 mentioned in 3(a) above).

4) Amendments and cancellations by us

a) Amendments by us
We always take great care to ensure that all descriptions, information and prices given by us are correct at the time when we publish them. Unfortunately, however, changes and errors can occur. We reserve the right to make changes (including the price) and correct errors in advertised details at any time before your booking is confirmed. You will be given the up to date information at the time of booking. Once a Confirmation Invoice has been issued we will make every effort to operate each holiday as confirmed. There are rare circumstances which may require us to alter the holiday before your departure which we have the right to do. Most changes are minor. Occasionally we have to make a significant change. Significant changes include the following when made before departure: a change of flight time of more than 12 hours, a change of international airport (except where the change is to another airport serving the same city) or a change of accommodation to that of a lower standard for the whole or a major part of the time you are away. If a significant change has to be made we will tell you as soon as possible. If there is time to do so before departure you will be offered the choice of the following options:

(i) Accepting the changed arrangements, or
(ii) Purchasing another holiday from us, of a similar standard to that originally booked if available, or
(iii) Cancelling and receiving a full refund of all monies which you have paid to us.
If you choose to book another holiday and it is more expensive you will have to pay the difference but should the alternative holiday be cheaper then we will refund you the difference. Please note the above options are not available where any change made is a minor one.

If a significant change is made we will also pay you reasonable compensation subject to the following exceptions. Compensation will not be payable and no liability beyond offering the above-mentioned choices can be accepted where we are forced to make a change as a result of unusual and unforeseeable circumstances beyond our control, the consequences of which we could not have avoided even with all due care. No compensation will be payable if we make a significant change more than eight weeks before departure or where we make a minor change. Local conditions may necessitate changes to the planned itinerary during your holiday particularly in undeveloped and remote areas. The need to be flexible is a crucial part of our holidays. Occasionally we may be forced by "Force Majeure" (see clause 8) to significantly change or terminate your holiday after departure but before the scheduled end of your time away. This is unlikely but if this situation does occur, we regret we will be unable to make any refunds (unless we obtain any refunds from our suppliers), pay you any compensation or meet any costs or expenses you incur as a result.

(b) Cancellation by us
If you fail to pay the full cost of the holiday 8 weeks before departure we are entitled to treat your booking as cancelled by you and levy cancellation charges as set out in Section 3(b). Occasionally we may be obliged to cancel your holiday in other circumstances prior to departure which we reserve the right to do. However, unless you fail to pay as set out above, we promise that we will only cancel your confirmed booking 8 weeks or less before departure if we are forced to do so as a result of "Force Majeure" (see clause 8). If we have to cancel for some reason other than your failure to make payment, we will offer you the choice of purchasing another holiday, of a similar standard to that originally booked if available, or receiving a full refund of all monies you have paid to us. If you choose to book another holiday that is more expensive, you will have to pay the difference but should the alternative holiday be cheaper, then we will refund the difference. In addition we will pay you reasonable compensation subject to the following exceptions. Compensation will not be payable and no liability beyond offering the above-mentioned choices can be accepted where we are forced to cancel as a result of unusual and unforeseeable circumstances beyond our control, the consequences of which we could not have avoided even with all due care or where we are forced to cancel as a result of low bookings as dealt with below. No compensation will be payable if we have to cancel more than eight weeks before departure.

Please note all group trips are based on a minimum number of passengers. If this minimum is not reached we reserve the right to cancel the departure and offer you an alternative date or holiday or a full refund of all monies paid to us as set out above. We will not cancel for lack of numbers less than 8 weeks before departure unless you have failed to pay the final balance. No compensation will be payable in this situation. Subject to passengers' agreement, it may be possible to operate a holiday where the necessary minimum number has not been attained on payment of an appropriate supplement so as to avoid the holiday being cancelled as set out above. If this is the case we will advise you.

5) World Odyssey - Price policy

(a) We reserve the right to change and correct errors in the prices of unsold holiday arrangements at any time. The price of your holiday will be confirmed at the time of booking.
(b) Once a confirmation invoice has been issued, the cost of your holiday is still subject to the possibility of surcharges in certain limited circumstances. A surcharge will only be levied due to an increase in fuel costs or in dues, taxes or fees chargeable for services such as landing taxes or embarkation or disembarkation fees at ports or airports or to adverse exchange rate variations. We do undertake not to levy any surcharges within 8 weeks of departure except in two circumstances. Firstly, if you have failed to pay the balance of the holiday when it falls due, we reserve the right to levy a surcharge up until 6 weeks prior to departure. Secondly, if your booking is based on a normal First, Business or Economy Class fare, any increase in the airfare (although not in the rest of the holiday) may be passed on to you up until 6 weeks prior to departure.

(c) Even where costs increase as set out in 5(b) above we will absorb such increases up to a total amount equivalent to 2% of the cost of your confirmed holiday (excluding insurance premiums and any amendment charges). Only if the increased costs exceed this 2% will we levy a surcharge. If a surcharge was to increase the total holiday price, as shown on your original Confirmation Invoice, by 10% or more, then you are entitled to cancel the holiday within 2 weeks of receiving the supplementary invoice and receive a full refund of monies paid to us (except for any insurance premiums and any amendment charges previously incurred). Due to the above promises no refunds can be made in the event of favourable exchange rate variations or decreases in costs.
(d) You may, however, choose to pay the full cost of your holiday at the time of booking, in which case your holiday price will be fixed at the quote given by us at that time. If we receive full payment for the cost of your holiday within 10 days of the date of the Confirmation Invoice being posted to you, you will qualify for this benefit.

6) Complaints

If you are unhappy with any aspect of our arrangements when you are on holiday, you must immediately advise our local agent of your complaint and the management of the hotel or other supplier whose services are involved. Should the problem fail to be resolved locally and you still wish to complain, then you should do so in writing with full details to us within 28 days of your return from the holiday. If you fail to take either of these steps, then we will not be in a position to investigate the matter fully and if appropriate rectify the problem and so any compensation to which you may have been entitled may be reduced or forfeited entirely.

7) Our responsibilities

(a) The accommodation, transport and other services we arrange on your behalf belong to and are managed by independent suppliers. However we apply all reasonable checks to ensure that those involved with the preparation and provision of your holiday maintain the appropriate standards. In addition, subject to the Booking Conditions, we accept responsibility should you or any member of your party suffer death, personal injury, illness, loss or damage as a result of any failure to perform or improper performance of any part of our contract with you by any of our employees, agents, suppliers or subcontractors (providing they were at the time carrying out work authorised by us) except in the following situations. We will not be liable where any failure to perform or improper performance of the whole or any part of your contract with due to:
(i) the act(s) and/or omission(s) of the person(s) affected or any other member(s) of their party, or
(ii) those of a third party not connected with the provision of your holiday and which were unforeseeable or unavoidable, or
(iii) an event which either we or the supplier of the service(s) in question could not have foreseen or avoided even with all due care.
(b) We limit the maximum amount we may have to pay you or any member of your party for any and all claims or parts of claims which do not involve personal injury, illness or death. Except where a lower limitation of liability applies to the claim, the maximum amount we will have to pay the person concerned for such non personal injury claims if we are found liable on any basis is twice the total price (excluding insurance premiums and amendment charges) paid by and on behalf of the person(s) affected in total.
(c) Please note all claims and complaints must be notified in accordance with clause 6 "Complaints". Any person(s) for whom any payment is made (and their parent or guardian if that person is under 18) must assign to us or our insurers any rights they may have to pursue any third party in connection with the claim. You must provide us and our insurers with all assistance which is reasonably required.
(d) We cannot accept any liability for any damage, loss, expense or other sum(s) of any description which (i) on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if your contract with us was breached or (ii) did not result from any breach of contract or other fault by us or our employees or, where we are responsible for them, our suppliers or subcontractors. Additionally we cannot accept liability for any business losses.
(e) Except where otherwise expressly stated in these Booking Conditions, where any claim or part of a claim concerns or is based on any travel arrangements made by us (including the process of getting on or off the transport concerned) which are provided by any air, sea, rail or road carrier or any stay in a hotel, the maximum we will have to pay the person(s) concerned in respect of that claim or that part of a claim if we are found liable on any basis is the maximum which would be payable by the carrier or the hotel keeper in question under the applicable international convention (e.g. Warsaw Convention as amended for international travel by air and/or, for carriers with an operating licence granted by an EU country, the EU Regulation on Air Carrier Liability for international and national travel by air, Athens Convention for international travel by sea) in that situation. You must give credit for all payments due or received from any carrier or hotel keeper which in any way relates to the claim in question.

8) Force Majeure

Except where otherwise expressly stated in these Booking Conditions, we regret we cannot accept liability or pay any compensation where the performance or prompt performance of our contractual obligations is prevented or affected by "Force Majeure". In these Booking Conditions, "Force Majeure" means any event which we or the supplier of the service(s) in question could not, even with all due care, foresee or avoid. Such events may include war or threat of war, riot, civil strife, terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, fire and all similar events beyond our control.

9) Your responsibilities

(a) Passport, visa and health requirements are always subject to change and it is your responsibility to check all the current requirements in good time prior to your departure and also ensure that you have obtained all the necessary documentation and take it with you on holiday. We will not be liable for any failure on your part in this respect and you will be liable for any costs incurred by reason of such failure.
(b) The times shown on all air tickets are local times and check in for both outbound and return flights is at least 2 hours prior to the departure time on the flight documents. Air travel throughout the world and especially in the more remote places of the world is subject to change. We advise you that it is your responsibility to be meticulous in reconfirming flights locally with the carrier operating the flight. We accept no liability for the consequences of flights missed by you arriving late for check in or owing to your failure to reconfirm. No credit or refunds will be given if you fail to take up any component of your holiday.
(c) All baggage, travel documents and personal effects are at all times your responsibility and we do not accept liability for any loss, damage or destruction of such items except where caused by the negligence of us or any of our employees, agents or suppliers in which case our maximum liability will be £500 per person.
(d) It is your responsibility to behave in a manner that will in no way cause distress, damage, danger or annoyance to other clients, property and/or any third party. We will terminate the contract of any client in breach of this clause and neither we nor any of our suppliers or agents will be responsible for making any refunds, paying any compensation or meeting any costs or expenses you incur as a result. Indeed you shall be liable for any expenses or costs incurred by us as a result of your behaviour. Where any contract is terminated as set out above we will have no further responsibilities towards the person(s) concerned including any return travel arrangements.

10) Airlines & other suppliers

(a) As between you and the suppliers of the transport, accommodation and other components making up the holiday, the conditions of the supplier will apply. These conditions may be subject to international conventions that limit or restrict the supplier's liability to you. Copies of these conditions are available on request from ourselves or the supplier concerned.
(b) Transport timings are provided by the carrier concerned and are subject to such matters as weather conditions, maintenance requirements, the ability of passengers to check in on time and in the case of flights to air traffic control restrictions. As a result the times of flights and other forms of transport are for guidance only and cannot be guaranteed. We are not always in a position to confirm the airline, aircraft type and airport of destination which will be used in connection with any flight included in your holiday. When this information is provided at the time of booking or subsequently, it is subject to change. Any such change will not entitle you to be cancelled or change to other arrangements without paying our normal charges.
(c) Certain activities carry inherent risks and should you participate in such activities, you may be asked by our local suppliers or agents to sign an additional indemnity/disclaimer of liability form.

11) Excursions

If you book an excursion locally then you contract with the local supplier providing that service. We have no legal liability whatsoever with regard to anything that may go wrong on that excursion and any claim that may arise as a result will be against the supplier and therefore subject to its terms and conditions.

12) Delay

We regret that we are not in a position to offer you any assistance in the event of delay at your outward or homeward point of departure.

13) Safety standards

Please note it is the requirements and standards of the country in which any services that make up your holiday are provided which apply to the services and not those of the UK. As a general rule, these requirements and standards will not be the same as in the UK and may often be lower.

14) Brochure Accuracy

Please note that the information and prices shown in any of our publications may have changed by the time you come to book your holiday. Whilst every effort is made to ensure the accuracy of this information and prices at the time of printing, regrettably errors do occasionally occur. You must therefore ensure you check all details of your chosen holiday (including the price) with us at the time of booking.

15) Financial Protection

We have complied with the financial bonding requirements of the Civil Aviation Authority and hold an Air Travel Organisers Licence (ATOL number 5345). In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advance booking. For further information visit the ATOL website at www.atol.org.uk. In addition, if your holiday arrangements do not include any flight, we operate a trust account into which all monies you pay to us will be paid until your holiday is completed or you cancel. Our ATOL and trust account mean any monies you have paid us will be refunded or you will be repatriated if you are already abroad in the unlikely event that your holiday arrangements cannot be provided due to our insolvency.

AULT TRAVEL INSURANCE SCHEME

Please contact Teresa Callaghan at: Ault Insurance Brokers on 0121 569 8772 for all travel insurance enquiries, or visit www.ault.co.uk

(Available both to UK and non UK residents with the exception of USA, Canada & Australia)

Special travel insurance is available, which is underwritten by All Seasons Underwriting Agencies Ltd (ASUA) of 6-8 Fenchurch Street, London EC3M 5HT on behalf of Templeton Insurance Ltd, 18-20 North Quay, Douglas, Isle of Man IM1 4LE and has been arranged by Ault Insurance Brokers, Kinder House, Lombard Street, West Bromwich, West Midlands B70 8SD – Tel: 0121 553 4791 Fax: 0121 500 5972.

J Sydney Ault t/a Ault Insurance Brokers and All Seasons Underwriting Agencies Ltd (ASUA) are authorised and regulated by the Financial Services Authority. Templeton Insurance Ltd is incorporated on the Isle of Man and authorised and regulated by the Isle of Man Government, Insurance and Pensions Authority. Templeton Insurance Ltd is not part of the Financial Services Compensation Scheme.

Under the Association of British Insurers General Business Code of Practice we have to bring to your attention some of the important features of your travel insurance certificate:

Insurance Certificate: this contains full details of the cover provided plus the conditions and exclusions which apply to it. **You must read the insurance certificate carefully.**

Conditions and Exclusions: there are conditions and exclusions which apply to individual sections and general conditions and exclusions which apply to the whole certificate.

Date Change Exclusion: Changes in dates could see widespread failure of computer and other systems containing computer chips, which depend on date-related information in order to work properly. Other than Medical Expenses, Hospital Benefit and Personal Accident, your certificate excludes anything directly or indirectly caused by failure of any computer hardware or software or other electrical equipment to recognise or process any date as the true calendar date.

Fraudulent Claims: the making of fraudulent claims is a criminal offence

Medical Expenses: the certificate does not provide private health treatment unless specifically approved by the emergency service.

Health: the certificate contains conditions relating to the health of the people travelling and others upon whose well being the trip may depend. It may be that you are required to disclose known medical conditions of such people prior to cover being issued and you must be aware that failure to disclose such information will prejudice your position. The Application Form incorporates a declaration in this respect.

The insurance generally excludes cover in respect of pre-existing medical conditions and is subject to age limits. Claims are excluded where at the time of booking each separate trip:

- (1) the Insured Person is aware of any medical condition or set of circumstances which could reasonably be expected to give rise to a claim.
- (2) Is over 65 years of age unless the appropriate additional premium is paid and cover is accepted by the underwriting agents.
- (3) Any person whose condition gives rise to a claim:
 - (a) has during the 12 months prior to the date of booking each separate trip suffered from any illness which has necessitated consultation or treatment; or
 - (b) is suffering from any previously diagnosed psychiatric disorder; or
 - (c) is receiving or on a waiting list for treatment in a hospital or nursing home; or
 - (d) is expected to give birth before, or within 20 weeks following the date of arriving home; or
 - (e) is travelling against the advice of a medical practitioner or for the purpose of obtaining medical treatment abroad; or
 - (f) has been given a terminal prognosis.

UNLESS DECLARED TO AND ACCEPTED BY THE UNDERWRITING AGENTS

Material Facts: all material facts must be disclosed to the Underwriting Agents. Failure to do so may affect your rights under the Insurance. A material fact is a fact likely to influence the Underwriting Agents in the acceptance or assessment of the Insurance – for example, your own state of health or that of a close relative. If you are in any doubt as to whether a fact is ‘material’ then for your own protection it should be disclosed.

Property Claims: these are settled on an indemnity basis – not on a “new for old” or replacement cost basis, unless otherwise stated in the certificate.

Certificate Limits: most sections of the certificate have limits on the amount the insurer will pay under that section. Some sections also have inner limits – e.g. for one item, or for valuables in total.

Excesses: claims under most sections of the certificate will be subject to an excess. Where there is an excess, you will be responsible for paying the first part of the claim.

Reasonable Care: you are required to take all reasonable care to protect yourself and your property and to act as though you are not insured.

Complaints: the insurance certificate includes a Complaints Procedure, which tells you what steps you can take if you wish to make a complaint.

“Cooling Off” Period: the certificate contains a “cooling off” period which allows you to return the certificate within 14 days of the date of issue or prior to travel (whichever the sooner) and obtain a full refund if you have justifiable reason to be dissatisfied with the cover provided.

UK Law allows the parties to choose the law applicable to the contract. The contract will be subject to English Law unless otherwise agreed.

PLEASE ENSURE THAT YOU READ YOUR INSURANCE CERTIFICATE CAREFULLY

The full terms and conditions will be incorporated in the certificate, which will be forwarded to you on receipt of your premium. An advance copy is available on request.

Brief details of the cover provided are as follows:-

	Up to a maximum of (per person)
1 Loss of Deposit/Cancellation (£100 Excess) (including Government Travel Restrictions)	£4,000
2 Curtailment (£100 Excess)	£4,000
3 Medical and other Expenses (£50 Excess)	£2,500,000
4 Hospital Benefit	£200
5 Personal Accident	£25,000
6 Personal Baggage (Single Article Limit £500 and limit for valuables which includes Photographic Equipment & Binoculars £500) (£50 Excess)	£3,000
7 Personal Money (£50 Excess)	£1,000
8 Personal Liability	£2,000,000
9 Travel Delay or Cancellation (£50 Excess applicable to Cancellation)	£4,000
10 Missed Departure (£50 Excess)	£2,000
11 Legal Expenses	£25,000

TRAVEL INSURANCE PREMIUMS:

All premiums quoted below are indicative and may be subject to change.

SINGLE TRIP	Egypt & Morocco (Tourism)	Worldwide (Tourism)	Worldwide (Safaris & Trekking)
Up to 3 days	£24.00	N/A	N/A
Up to 5 days	£28.00	£57.00	£81.00
Up to 10 days	£37.00	£70.00	£100.00
Up to 17 days	£43.50	£86.00	£123.00
Up to 24 days	£52.00	£110.00	£156.50
Up to 31 days	£60.50	£118.00	£168.00

Single Trip policies must commence no later than 9 months from the date of issue. Please contact us for details of premiums in excess of 31 days.

Dependant children aged under 2 years are free, whilst dependant children aged under 18 years are charged at 50%.

A Family Policy to include the insured person and spouse/partner and all dependant children under 18 years of age living at home and in full time education is calculated at 220% of the above-mentioned premiums.

The above-mentioned premiums apply to persons up to the age of 65 years at the date of departure. The following supplements apply to persons aged over 65 years:

Persons aged 65 – 69 years at the date of departure: 200% of the premium
Persons aged 70 – 79 years at the date of departure: 250% of the premium
Persons aged 80 – 84 years at the date of departure: 300% of the premium
For persons aged 70 years or over the premiums are doubled and a doctor's certificate confirming fitness to travel on the holiday selected is required prior to cover being confirmed.

Please contact Ault for top-up cancellation supplements in excess of the £4,000 per person cover provided with the policy.

Insurance cover for scuba diving in excess of 9 metres in depth and cruising holidays must be based on the Safaris & Trekking premiums.

ANNUAL

For regular travellers aged up to 65 years of age an annual worldwide policy is offered which provides cover for trekking, winter sports, safaris and tourism as follows:

Single £160.00 – Couple £240.00 – Family £320.00

Annual Trip policies must commence within 31 days from the date of issue.

The family policy includes the insured person and spouse/partner and all dependant children under 18 years of age living at home and in full time education.

Please note the following additional points:

No one trip is to exceed 31 days.

The health declaration and conditions apply separately at the time of booking each separate trip.

Helpful Telephone Numbers

If you need to contact the Health Check Line

Ault Insurance Brokers - Tel: + 44 (0) 121 553 4791

to declare a pre-existing medical condition - Fax: + 44 (0) 121 500 5972

If you need 24 hour emergency medical assistance

International Medical Rescue Ltd - Tel: + 44 (0) 8700 662715

abroad or need to curtail your trip contact - Fax: + 44 (0) 8700 662716

If you need a claim form contact

Claims International Ltd - Tel: 08700 662717 - Fax: 08700 662718



World Odyssey Limited

Registered Office: 5 Claremont Bank, Shrewsbury, Shropshire SY1 1RW.

Registered in England and Wales no. 3713724

